



WARRANTY DETAIL

OPTIPOST treated timbers, when used in accordance with the appropriate standards, have a 15 year performance warranty against failure from fungal decay or insect attack.

The warranty is for the cost of re-supply of a component that is proven to have failed as a result of fungal decay or insect attack within 15 years of supply.

The re-supply is based on the following sliding scale depending on the date of failure of the component and the date purchased:

Year of Failure	1-10 Years	11-12 Years	13-15 Years
% of re-supply	100%	75%	50%

The warranty does not cover the cost of removal or reinstatement of such components or any consequential costs or losses arising due to the failure of the component. Claims must be brought within two weeks of the expiry date of the 15 year period, at the latest.

The term '**fungal decay**', as used in the warranty, refers to wood destroying fungi that feed on and degenerate the wood cell walls. It excludes staining and mould fungi associated with the weathering of wood.

The term '**insect attack**' refers to damage caused by insects and/or fungi to such an extent that the component is no longer fit for purpose.

WARRANTY CONDITIONS

Just like any other product we use in everyday life, OPTIPOST treated timbers have to be used correctly to ensure they perform correctly.

1. The OPTIPOST treated timbers must not have been misused or placed in abnormal conditions and must not have been used for any extraordinary purpose which was not drawn to the attention of Drenagh Sawmills or the retailer at the time of purchase. This includes use at sites where previous timbers have failed due to decay or insect attack.
2. Should OPTIPOST treated timbers be cross cut, notched or bored during installation, then exposed surfaces must be liberally treated with a suitable brush-on end grain wood preservative to the directions shown on the product label to protect the integrity of the treatment.
3. OPTIPOST treated timbers must not be pointed after treatment.
4. The shortening of OPTIPOST treated timbers should be avoided if possible. If unavoidable the cut end must be treated with a suitable end grain wood preservative and must never be used in ground contact.
5. OPTIPOST treated timbers must not be planed or rip-sawn.
6. The warranty covers proven failure by the preservative system only and Drenagh Sawmills reserves the right to allow Lonza Wood Protection to investigate any claims to ensure that they are relevant.
7. Any claim must be accompanied with a proof of purchase.

Exclusions

1. Components used outside of the European Union.
2. Components removed from their original installation and re-used at another location.
3. Failure due to physical damage as a result of mechanical strimming or other external forces.
4. Claims for weathering of wood including: ageing, raised grain, splitting, cracking, warping, shrinkage, swelling.
5. Claims for natural movement of wood in service, including weathering, twisting & splitting.
6. Claims for mould growth.

